

**Minutes**  
**E-Government Architecture Work Group**  
**Wednesday October 6, 2000, 10 a.m. to Noon**  
**Executive Building, 2<sup>nd</sup> Floor Conference Room**  
**521 South 14<sup>th</sup> Street**  
**Lincoln, Nebraska**

**A. Participants**

Mahendra Bansal  
Rick Becker  
Tom Conroy  
Tim Erickson  
Dale Fangmeier  
Steve Henderson  
Terry Lowe  
Steve Schafer

**B. Review minutes from prior meetings**

No changes or corrections.

**C. Document Current Architecture**

1. Presentation Layer
  - a. Nebraska Online (official portal)
  - b. Search capabilities
  - c. Design guidelines
  - d. Personalization and customization options
2. Enterprise Services (from prior meetings)
  - a. Authentication
  - b. Digital archive
  - c. Encryption
  - d. Help desk
  - e. Integration services (data stores, message brokers, clearinghouse for data exchanges)
  - f. Payments
  - g. Privacy
  - h. Search engine
  - i. Secure signatures
  - j. Security
  - k. Shopping carts
  - l. Virtual private networks
3. Applications and Data (individual components not identified)

Discussion centered on what topics should be included in each section. Most of the meeting centered on the presentation layer. Some felt that design guidelines should promote a common look and feel, including brand identity and even templates. Others favored a minimum set of design and style guidelines to insure ease of customer use, ease of navigation, and compliance with critical requirements such as privacy and accessibility. Terry Lowe reported that InterLinc adopted NYC's style guide as a starting point. There was general agreement about the need to preserve creativity and allow customization for target audiences.

Personalization of portals is a popular topic, but it is not clear whether it enhances service delivery.

**D. Next Steps and Meeting Date**

The group felt it important to begin capturing ideas in the form of draft architecture. The purpose would be to focus and stimulate discussion.

The next meeting is Friday, November 3, 10 a.m. to noon at the Executive Building, 2<sup>nd</sup> floor conference room.